

Dribl Match Sheet Access

A person can be assigned to one of four different levels of access... **Administrator**, **Member**, **Supporter** or **Guest**.

Coaches, Managers, Team Reporters and Recorders should have Member Access.

The people who do not have access to the Match Sheets would more than likely have signed in with Supporter access or connected their account to another member (eg: Child's account).

Firstly – determine what type of account you currently have

This article runs through how they can determine what type of account they currently have been assigned to: https://help.dribl.com/hc/en-au/articles/9429626609167-What-type-of-Dribl-account-do-you-have

If you have a Supporters Account

If someone has created a supporter account, they can follow these instructions: https://help.dribl.com/hc/en-au/articles/9429759128079-My-email-address-is-registered-to-a-supporter-account

If someone has their email assigned to another member account instead, they can follow these instructions: https://help.dribl.com/hc/en-au/articles/9429521867279-My-email-is-registered-to-another-member-account

Then create a Members account:

Once they have deleted their current account, they will need to create a <u>Members</u> account: https://help.dribl.com/hc/en-au/articles/4532700743183-Activating-a-Dribl-Account-Self-service-Registration

All these instructions, articles and more can be found in the Help section at dribl.com.

Kind Regards,

ERFC Executive Committee

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